



Fishburn Primary School
East View
Fishburn
Stockton-on-Tees
Cleveland TS21 4AU

Fishburn Primary School

2nd March 2018

Dear Parent / Carer

As a school, it is very important that our parents / carers are informed of updates and changes at school in addition to the personal updates you will receive about your child's progress and wellbeing.

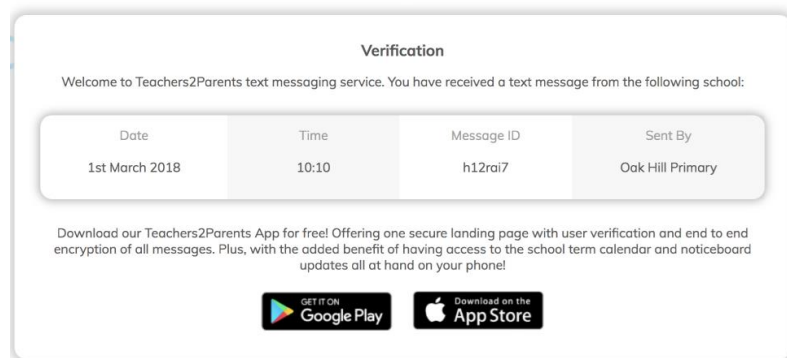
From the week commencing Monday 5th March 2018, the text messages you receive from school will appear differently on your phone.

Our service provider, Teachers2Parents, are introducing an additional new security verification measure to allow parents / carers to check that the messages you receive are from school.

Much like telephone banking, you will continue to receive messages from a secure number with the school message ID now in the body of the message, accompanied with a link at the beginning of the message to click through to a Teachers2Parents verification page; confirming that the sender of the message is genuine.

This added security measure is another step forward to help reassure parents / carers of the safety and wellbeing of your child at school.

When you click to verify the message, you will be taken to a screen similar to the one below:



If you have any queries, please do not hesitate to contact the school office.

Yours sincerely

Mrs T Leddy
School Administrator